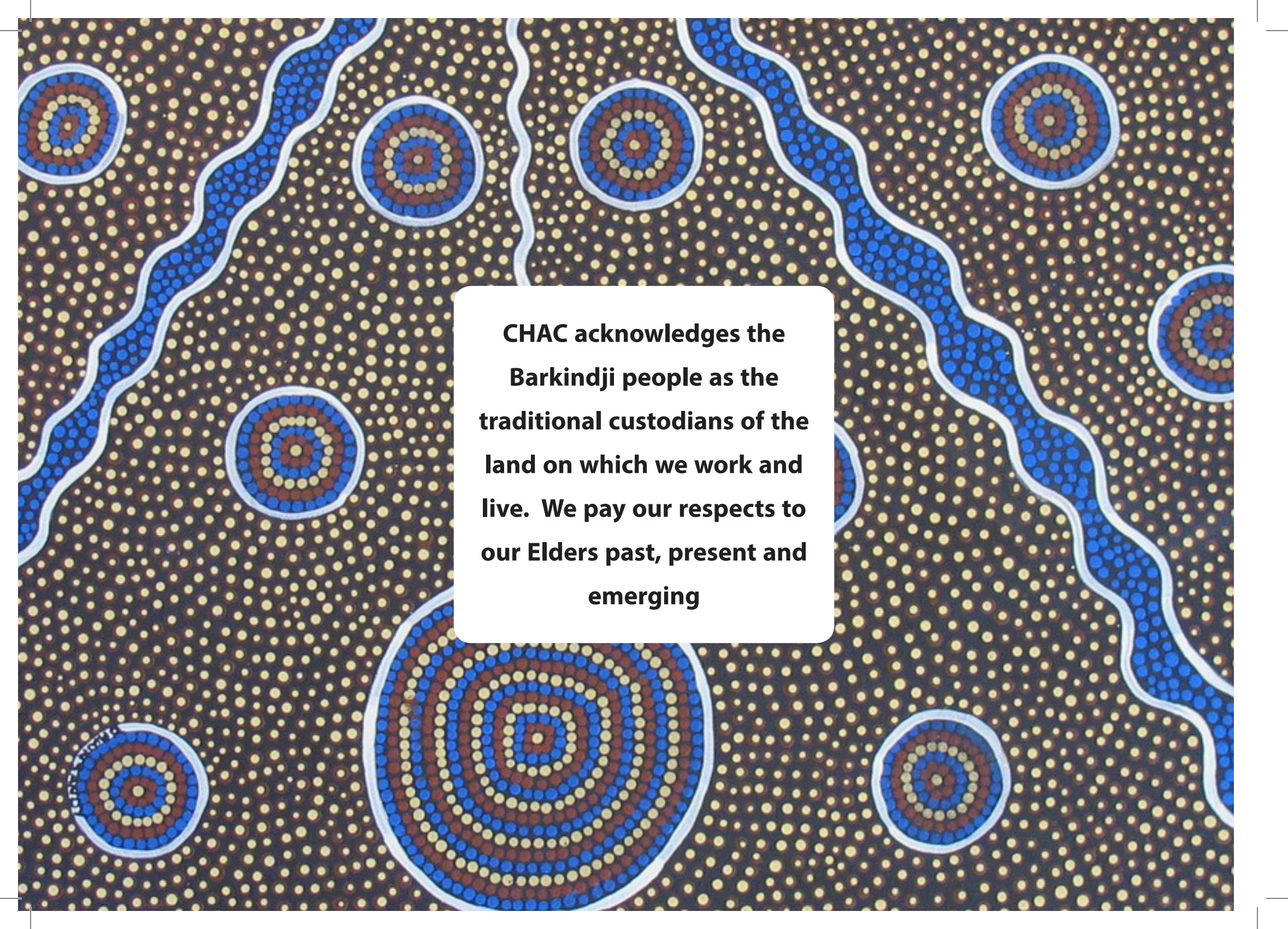




**COOMEALLA HEALTH**  
**ABORIGINAL CORPORATION**

**STRATEGIC PLAN**  
**2018-2022**



**CHAC acknowledges the  
Barkindji people as the  
traditional custodians of the  
land on which we work and  
live. We pay our respects to  
our Elders past, present and  
emerging**



## Introduction from the Chairperson – Jan Etrich



Welcome to the Coomealla Health Aboriginal Corporation Strategic Plan for 2018-2022.

This plan is the culmination of the past three years work of the Board of Directors and CHAC staff in stabilising the organisation and readying the organisation to now look forward to improvement and growth through a coordinated and planned strategy.

In the plan we have covered four key aspects of our vision: Working Together for a Healthy, Strong and Proud Aboriginal Community.

Our role as an Aboriginal Community Controlled Health Organisation is not just to deliver services, but to build and strengthen our people so they can better care for themselves. It is for this reason that we place equal emphasis on our strategic goals of health, strength and pride, all of which are connected and contribute to overall wellbeing for our community.

The Board of Directors looks forward to working with our members, partners and community in implementing this strategic plan over the next five years.

## WHO WE ARE

Coomealla Health Aboriginal Corporation (CHAC) is an Aboriginal Community Controlled Health Organisation that serves the communities of Wentworth, Dareton, Buronga, Gol Gol, Euston and Balranald with multidisciplinary primary health care services, that are led by Aboriginal Health Practitioners and bring together the range of clinical and non-clinical services around our clients.

Our AGPAL accredited practice employs 26 staff including Aboriginal Health Practitioners, General Practitioners, Nurses and Allied Health Workers as well as a team of non-clinical administrative staff including drivers and receptionists.

CHAC has a proud history of serving the Aboriginal communities of the Wentworth and Balranald shires and this plan will see that work furthered through a stronger organisation with a greater capacity to meet the community's needs.

Our work and how we do business reflects our values, which are:

### COMMUNITY CONTROL

Without the community, we don't exist. We consult with our community and we listen to them in all aspects of our work and act on their feedback. We support the community with advice to make the best decisions possible for their own health and for the organisation

### QUALITY

We aim to deliver the best quality services to our patients at all times, complying with all policies and procedures, accreditation and legislative requirements. We encourage our staff to continuously improve and grow

### RESPECT

We respect one another, our partners and our community. We do not discriminate on the basis of race, gender, religion, education, age and or disability. We communicate openly and honestly and respect each others points of view

### CENTRING ABORIGINAL VOICES

Aboriginal people are experts in their own lives and health, and are empowered to take control of their own health. CHAC is where our culture and history meets with western medicine and health services and both are of equal importance and value.

### ABORIGINAL HEALTH PRACTITIONERS – OUR CENTRE

Aboriginal Health Practitioners are what sets our sector apart from the mainstream. We centre our systems and processes around the Aboriginal Health Practitioner, who are our 'first port of call' and undertake the planning and coordinating of care for our clients both with our internal clinical team and the broader health sector

## OUR VISION

Working together for a Healthy, Strong and Proud Aboriginal community

## OUR MISSION

We achieve our vision by delivering comprehensive primary health care services to approximately 15,000 people in the communities of Wentworth, Ellerslie, Pooncarie, Dareton, Buronga, Gol Gol, Euston and Balranald.

## WHAT WE DO

At CHAC, we work as a team to pursue our strategic objectives. Our strategic objectives are broken down into the four key elements of our vision, which are:

**Strategic Objective 1:** Working Together

**Strategic Objective 2:** A Healthy Aboriginal Community

**Strategic Objective 3:** A Strong Aboriginal Community

**Strategic Objective 4:** A Proud Aboriginal Community

Under each strategic objective, the CHAC Board of Directors set specific goals which the organisation will pursue toward that objective and in turn toward our vision.



# STRATEGIC OBJECTIVE 1 - WORKING TOGETHER

## OVERVIEW

Working in partnership with the community we serve and key agencies in the Wentworth and Balranald Shires is a critical element to achieving our vision. The objective of working together reflects CHACs commitment to fostering stronger relationships with our stakeholders towards our common goals of improving the lives and wellbeing of Aboriginal people

**GOAL 1**  
Foster and pursue partnerships with key agencies.



**GOAL 2**  
Build CHAC membership



**GOAL 3**  
Consult community voices regularly

## STRATEGIC OBJECTIVE 2 – A HEALTHY ABORIGINAL COMMUNITY

### OVERVIEW

As an Aboriginal Community Controlled Health Organisation, CHAC is at the forefront of ensuring that our community achieves health and wellbeing. There are a number of contributing factors to health and wellbeing that extend far beyond the provision of health services, such as cultural and social capacity, economic factors such as employment and education – these are referred to collectively as the social and economic determinants of health. This Strategic Objective relates specifically to the provision of clinical services at CHAC, where social and economic determinants of health are considered under Strategic Objectives 3 and 4.

#### GOAL 1

More health services for people 0-20 years



#### GOAL 2

More mental health and drug and alcohol services

#### GOAL 3

Enhance care management of diabetes, asthma and heart disease

#### GOAL 4

Monitor our own performance with national data





## STRATEGIC OBJECTIVE 3 – A STRONG ABORIGINAL COMMUNITY

### OVERVIEW

The strength of our community is a key contributor to the health and wellbeing of our people. The strength of our community is also reflected in the strength of our organisation, knowing that we can contribute to the strength of our community by using CHAC's resources to demonstrate good leadership, governance and performance and to give community members an opportunity to learn and earn.

#### GOAL 1

More young people on the Board

#### GOAL 2

Empower patients to take ownership of their health

#### GOAL 3

Deliver more coordinated health promotion

#### GOAL 4

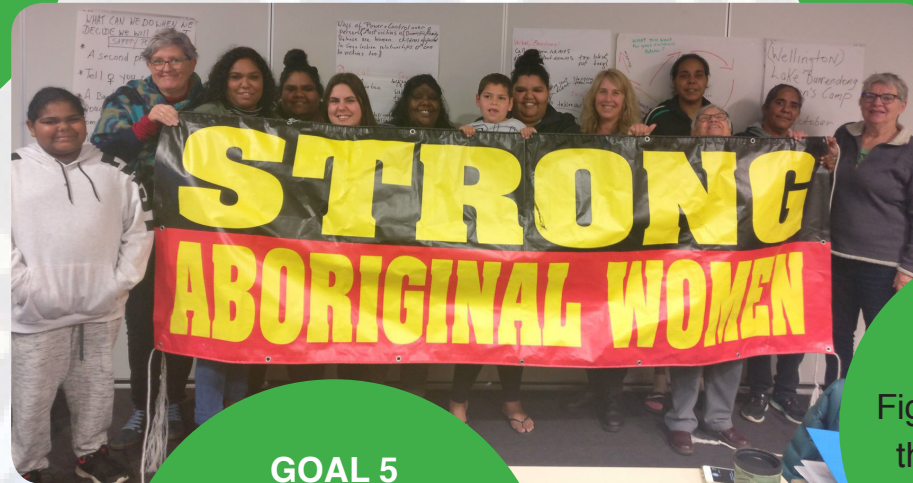
Increase the number of Aboriginal Health Practitioners at CHAC

#### GOAL 5

Strengthen and grow all Aboriginal staff with formal training

#### GOAL 6

Fight lateral violence through education and promotion



## STRATEGIC OBJECTIVE 4 - A PROUD ABORIGINAL COMMUNITY

### OVERVIEW

A sense of pride in being Aboriginal and our Aboriginal culture is central to good health and wellbeing. As the largest Aboriginal Community Controlled organisation in the region, CHAC has a critical role to play in fostering community pride and sense of place here. We can do this by both being an organisation that the community can be proud of, and providing opportunities for the community both Aboriginal and non-Aboriginal to celebrate Aboriginal culture, community, country and family.

#### GOAL 1

Celebrate and promote Aboriginal culture

#### GOAL 2

Train and grow our Board of Directors

#### GOAL 3

Get and keep accreditation with AGPAL and QIP

#### GOAL 4

Build and grow CHAC's infrastructure

#### GOAL 5

Make and keep CHAC financially sustainable





